



COMMUNITY TRANSITION LIAISON

The Community Transition Liaison Program (CTLTP) can help with discharge plans, connect residents to State programs and local community support, as well as work with the resident advocate to resolve any concerns related to transitioning into the community.

The CTLTP helps nursing home residents and their families plan for a safe and supported return home. Case Managers work with nursing home staff to identify residents who may be ready to leave the facility and return to the community. If a resident is interested in going home, staff members meet with the resident and their family to talk about their needs and explain what services and programs may be available. Staff members can also help complete applications for housing, MassHealth, or other benefits, gather the necessary paperwork, submit forms and follow-up as needed.

The CTLTP Program is there to make the process of returning home easier and more manageable for both residents and their caregivers.

Eligibility & Cost

Program services are available for free to all nursing facility residents who are 22 years old or older, regardless of insurance type.

The CTLTP Team will work with residents to understand their goals for returning to the community and help with discharge planning by connecting residents to state programs and local community supports. CTLTP staff can also assist the resident in advocating and working to resolve concerns related to transitioning to the community.

Cities and Towns We Service

Agawam, Brimfield, East Longmeadow, Hampden, Holland, Longmeadow, Monson, Palmer, Springfield, Wales, West Springfield and Wilbraham.

Don't see your town? Call us today and we can connect you to the agency that serves you!



"I'm going home today! After almost a year, I am now healthy enough and have services in place, thanks to GSSSI! I am so happy to have learned about the CTLTP program!"

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information

