



# CONSUMER DIRECTED CARE PROGRAM

Consumer-Directed Care is a service offered through the State Home Care Program that gives individuals more control over their care. Consumers can hire, train, supervise, and, if needed, terminate their own caregivers, including trusted family or friends. GSSSI staff provide guidance to ensure the care plan is appropriate and all documentation is completed.

## **Eligibility & Cost**

Consumers must be 60 or older, or under 60 with Alzheimer’s disease or related dementia. Services are based on assessed daily living needs and are priced according to state guidelines. Some services may be available at little to no cost, depending on income.

### **CONSUMER ELIGIBILITY**

Consumers in the State Home Care and ECOP Programs can choose this option. Consumers with Home and Community-Based Services Waivers are NOT eligible.

### **WORKER ELIGIBILITY**

Caregivers can include family members, friends, or other individuals, providing a wider choice of care providers beyond agency-assigned staff.

## **How It Works**

The consumer collaborates with GSSSI staff, who conduct an assessment and develop a service plan. Once the plan is in place, the consumer is responsible for hiring, training, and managing their workers, as well as completing required documentation. Consumers may choose their own worker, including certain family members, but not spouses, surrogates, or guardians.

## **Cities and Towns We Service**

Agawam, Brimfield, East Longmeadow, Hampden, Holland, Longmeadow, Monson, Palmer, Springfield, Wales, West Springfield and Wilbraham.

*Don't see your town? Call us today and we can connect you to the agency that serves you!*



*“I didn’t realize I was eligible to receive these services until my Case Manager informed me. They assisted me with the application process and taught me how to hire my care workers. I wouldn’t be able to stay at home without this support.”*

Scan for more information

