



PERSONAL CARE MANAGEMENT PROGRAM

Through the Personal Care Management Program, the consumer or a surrogate (designated adult) is able to hire, train and supervise a Personal Care Attendant (PCA) to specifically meet the consumer’s needs.

The Personal Care Management Program (PCM)

allows consumers to hire a personal care worker to help them with Activities of Daily Living (ADLs) such as bathing, dressing, toileting, mobility and transfers, eating, medication administration and motion exercises.

Eligibility & Cost

Consumers of any age may qualify if they have MassHealth Standard or MassHealth CommonHealth. They must have a chronic or permanent disability that prevents them from completing personal care on their own and require hands-on help with at least two activities of daily living. Eligibility also requires a doctor’s approval and that the consumer lives in the community.

How It Works

The consumer collaborates with GSSSI staff, who conduct an assessment and develop a service plan. Once the plan is in place, the consumer is responsible for hiring, training, and managing their PCA workers, as well as completing required documentation. Consumers may choose their own worker, including eligible family members, but not spouses, surrogates, or guardians.

Cities and Towns We Service

GSSSI can provide PCM services to towns and cities within a 45-mile radius of Springfield.

Don't see your town? Call us today and we can connect you to the agency that serves you!



“After facing three different cancers in my life, it means so much to have the support of GSSSI and my PCA workers so I can stay healthy in my home.”

Scan for more information

