



SUPPORTIVE HOUSING PROGRAM

The Supportive Housing Program combines housing with services for older adults and people living with disabilities. Through this program, Supportive Housing Case Managers are on-site at select subsidized housing sites to help residents access community resources, plan social activities, and manage issues that arise with the goal of fostering a sense of stability and community.

GSSSI partners with local Housing Authorities to support residents in accessing community services, resolving housing-related concerns, and participating in free monthly educational and social opportunities. The program also provides one daily communal meal, Monday through Friday, along with a 24/7 emergency response system to ensure safety and peace of mind.

Eligibility & Cost

To qualify for Supportive Housing, applicants must be age 60 or older, or an adult under 60 living with a documented disability. Applications are submitted through the Housing Authority using the universal CHAMP application, and applicants must meet financial eligibility guidelines as well as the Housing Authority's standard screening criteria. Rent is income-based and determined by the Housing Authority. There is no additional cost for the services provided by the Supportive Housing Case Manager.

How It Works

The Supportive Housing Program is designed to reduce social isolation and foster an engaging, supportive community. Residents maintain the privacy of their own apartments while being encouraged to take part in planned activities. Supportive Housing Case Managers serve as liaisons with the housing authority and assist residents in finding and applying for in-home services as needed.

Cities and Towns We Service

Currently GSSSI has partnerships with the East Longmeadow and West Springfield Housing Authorities.

Don't see your town? Call us today and we can connect you to the agency that serves you!



"Knowing that I have a Supportive Housing Case Manager at the housing unit gives me peace of mind. When I need help navigating paperwork or finding a community resource, I reach out to them and they are always able to help."

Scan for more information

